

MEMORANDUM OF UNDERTAKING

FOR INBOUND GROUP LEISURE TOUR OPERATIONS FOR PRC VISITORS TO SINGAPORE

WHAT IS THE MOU?

The Memorandum of Undertaking ("MOU") is a requirement for STB-licensed travel agents (TAs) to undertake to charge a minimum tour fare and commit to ensuring a quality experience for visitors from the People's Republic of China ("PRC") on group leisure tours to Singapore. By signing the MOU, the TAs signify their undertaking not to conduct forced shopping expeditions, or "zero-fare" tours, so as to ensure an enjoyable visit for the PRC tourists to Singapore.

The National Association of Travel Agents Singapore ("NATAS") is appointed by STB to administer the MOU.

FEATURES OF THE MOU



All tour groups under the MOU are subject to a **minimum tour fare of USD\$35** per pax per night.



The tour must be carried out **in accordance with the pre-set itinerary**. Changes cannot be made without consent of the China travel agent, as well as the consumers.



Accommodation, restaurant dining options and shopping outlets on the itinerary **must be reliable**.

The MOU is open to both NATAS and non-NATAS members.

How To Apply

All applications should be submitted to NATAS at ia@natas.travel.

For any queries or clarifications, you may also contact NATAS at **6534 0187**.



MOU Fees

Last revised by NATAS in Oct 2018

Applicable Fees	NATAS Member	Non-NATAS Member
New Application	S\$250	S\$300
GST @ 7%	S\$17.50	S\$21
Total Amount	S\$267.50	S\$321

Annual Renewal	S\$100	S\$120
GST @ 7%	S\$7	S\$8.40
Total Amount	S\$107	S\$128.40